

# RETURNS FORM



**THE WHISKY  
EXCHANGE**  
WORLD OF FINE SPIRITS

ORDER DATE

INVOICE / ORDER NUMBER

CUSTOMER NAME:

ADDRESS:

TELEPHONE NUMBER:

DESCRIPTION

QTY

SIZE

REASON  
CODE

ADDITIONAL INFORMATION

REASON CODE FOR RETURN

1. Looks different to image on site
2. Faulty (please specify fault)
3. Incorrect item received
4. Parcel damaged on arrival
5. Unwanted item
6. Other (please specify reason)

## HOW TO RETURN YOUR ITEMS:

1. Print and complete this form, then put it inside your parcel
2. Pack and seal your return securely in the original packaging and include the completed returns form
3. Fix your return shipping label to the packaging. Make sure no other address labels are shown.

For full terms and conditions, please visit [thewhiskyexchange.com/returns](http://thewhiskyexchange.com/returns)